

TERMS OF SERVICE & RETREAT BOOKING POLICY

“CREATIVE RESET: Intimate Women’s Retreat & Workshops | Donegal”

Event Dates: 9–11 October 2026

Organizer: Kasia Forest / Digital Lotus

IMPORTANT LEGAL NOTICE:

Making a booking, paying a deposit/advance fee (e.g., via Eventbrite, Stripe, bank transfer, or invoice), or submitting the full event fee constitutes a legally binding declaration that you have read, understood, and fully accepted these Terms & Conditions, Booking Policy, and Liability Waiver. No physical signature is required to form a legally binding contract.

1. BOOKING, PAYMENTS & FORMATION OF CONTRACT

- **1.1. Implied Acceptance:** Payment of the deposit (€50) or full ticket/registration fee constitutes full and unreserved legal acceptance of all provisions set out in this Policy.
- **1.2. Package Inclusions & Exclusions:**
 - **The package includes:** 2 nights of accommodation at the *An Uaimh* residence (Killybegs, Co. Donegal), full board on site, a complete set of professional art supplies, and the comprehensive workshop and facilitation program delivered by the coaching team.
 - **The package excludes:** Travel to and from the venue, airport transfers, personal travel insurance, personal expenses, and alcoholic beverages.
- **1.3. Payment Schedule & Deadlines:**
 - Space is secured upon receipt of a non-refundable booking deposit of **€50**.
 - The remaining balance (in accordance with the selected room tier and Early Bird / Regular pricing) must be settled by the date specified by the Organizer (or as mutually agreed upon in writing).
 - Failure to pay the balance within the designated timeframe constitutes a material breach of contract, entitling the Organizer to cancel the reservation, retain the non-refundable deposit, and release the spot to another participant.
- **1.4. Prohibition of Unauthorized Payment Disputes (Chargebacks):** The Participant warrants that the funds used for payment originate from lawful sources and explicitly covenants not to initiate unjustified chargebacks or dispute procedures through banking institutions or payment processors (e.g., Stripe, PayPal, Eventbrite).

2. CANCELLATION & REFUND POLICY

- **2.1. Strict No-Refund Policy:** Due to immediate, non-recoverable financial commitments incurred by the Organizer upon reservation (including venue hire, logistics, purchasing specialized art materials, and catering services), all payments made are strictly non-refundable.
- **2.2. Discretionary Exceptions:** Any partial refunds, credits, or vouchers are granted solely at the absolute discretion of the Organizer. Should any refund be issued, it will be subject to deductions for administrative overhead, merchant transaction fees, and operational costs.
- **2.3. Ticket & Space Transfers:** If unable to attend, the Participant may transfer their registration to another eligible person. Any transfer requires prior written notice and formal approval by the Organizer (via email or WhatsApp) no later than **7 calendar days** prior to the retreat start date.

3. MANDATORY INSURANCE RECOMMENDATION

- **3.1. Travel & Health Insurance:** Participants are advised to obtain comprehensive travel and medical insurance covering medical expenses, personal accidents, and personal liability.
- **3.2. Cancellation Coverage (CFAR):** It is strongly recommended that Participants acquire an insurance policy featuring "Cancel For Any Reason" (CFAR) coverage to mitigate unforeseen personal emergencies, illness, or travel interruptions.
- **3.3. Limitation of Financial Recourse:** In the event of travel delays, vehicular breakdown, or personal matters preventing attendance, the Participant's sole financial recourse is to file a claim with their respective insurer. The Organizer accepts no liability for personal transit or travel costs.

4. PROGRAM MODIFICATIONS & FORCE MAJEURE

- **4.1. Operational Adjustments:** The Organizer reserves the right to make necessary adjustments to the daily schedule, activity sequences, or facilitation lineup in cases of unforeseen events (e.g., facilitator illness or extreme weather conditions preventing beach access). Such modifications do not constitute grounds for a refund.
- **4.2. Force Majeure:** Should the retreat be canceled or postponed due to circumstances beyond the Organizer's reasonable control (acts of God, extreme weather events, governmental directives, facility infrastructure failures), paid funds will be converted into a voucher/credit valid for any future event organized by Kasia Forest / Digital Lotus Media within **12 months**. Cash refunds will not be issued under Force Majeure circumstances.

5. ASSUMPTION OF RISK & PARTICIPANT HEALTH

- **5.1. Voluntary Assumption of Risk:** Participation in all elements of the retreat (outdoor walks on Fintra Beach, fine art and sculpting workshops, personal development sessions, Gestalt/EFT emotional work, and open-air rituals) is entirely voluntary. The Participant assumes full responsibility for their own physical, emotional, and psychological well-being.

- **5.2. Health Declaration:** The Participant warrants that their physical and mental health permits safe engagement in the retreat activities. Any medical conditions, severe allergies, dietary restrictions, or mobility limitations must be disclosed to the Organizer prior to arrival.
- **5.3. Limitation of Liability:** To the fullest extent permitted by applicable law, the Organizer, Digital Lotus Media, and co-facilitators disclaim all liability for personal injury, exacerbation of pre-existing health conditions, emotional distress, or damage to/loss of personal property sustained during or in connection with the retreat.

6. COMMUNITY STANDARDS & GROUP SAFETY

- **6.1. Mutual Respect:** The retreat functions as a safe, confidential, and supportive space. Participants must respect the boundaries, personal comfort, and privacy of all other group members.
- **6.2. Right of Dismissal:** The Organizer reserves the unilateral right to immediately expel any participant whose conduct is aggressive, persistently disruptive, hazardous to others, or harmful to the group atmosphere (including the misuse of alcohol or controlled substances).
- **6.3. Consequences of Dismissal:** In the event of disciplinary expulsion under Section 6.2, no refunds or credits will be issued, and all costs associated with premature departure and alternative accommodation shall be the sole responsibility of the expelled participant.

7. PRIVACY & MEDIA RELEASE

- **7.1. Photo & Video Rights:** Photographic, audio, and video recordings may be created during the retreat. By attending, the Participant grants permission for their likeness and participation to be used for promotional, archival, and educational purposes across the Organizer's websites and social media channels without financial compensation.
- **7.2. Privacy Opt-Out:** Participants who do not consent to the public use of their image must notify the Organizer in writing via email (kasiaforest@gmail.com) prior to the start of the retreat.

8. GOVERNING LAW & JURISDICTION

These Terms & Conditions are governed by and construed in accordance with the **Laws of Ireland**. Any disputes arising in connection with this agreement shall be resolved amicably, or failing that, submitted to the exclusive jurisdiction of the competent courts of Ireland.